

To Users

Dear Feidi owners,

Hello! We sincerely appreciate your trust and love for our Feidi Enter series products. We hope that our products will provide you an innovative experience!

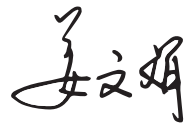
We have prepared this manual to ensure your quick and safe usage of our product. It covers key aspects like usage instructions, proper operation and management, and safe driving practices. It also includes detailed maintenance and repairs.

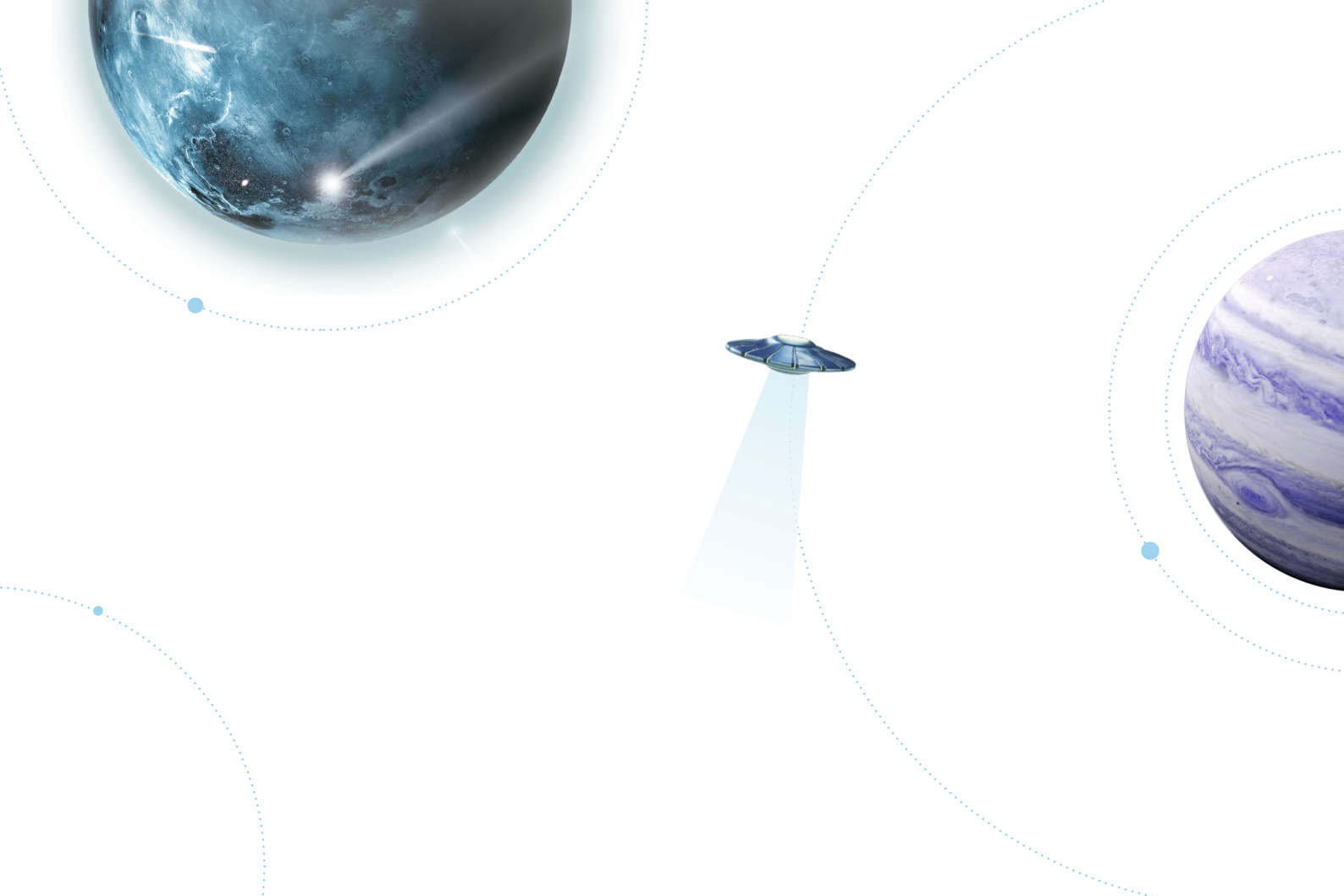
In 2020, we introduced our drivers first concept for the first time, committing to a warranty for 5 years or 120000km for the entire vehicle to ensure you receive the best care and support.

When you choose Feidi Enter products, Feidi Motors Importer will serve you with utmost sincerity, acting as your reliable support partner throughout your journeys. Please feel free to contact the Feidi Motors Importer. We're here to address your concerns.

Feidi Enter series products are devoted to being there for you on every journey, prioritizing your safety. We wish you good health, happiness, and smooth travels!

General Manager of Feidi Motors





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OUR IDEA

DRIVERS FIRST

Throughout numerous innovations, developments, and transformations, one thing remains constant: we always prioritize you, our valued customer, above all else.

GUARD

Safety is deeply embedded in the DNA of Feidi Motors.

We are committed to ensuring the safety of your life with exceptional product quality and ingenious design.





CARE

Digitally sensing driver needs in all aspects, caring for driver health, will ensure every second of driving comfortable, pleasant, and joyful.

UNDERTAKE

We wholeheartedly create practical assistance and a reliable partnership to give our drivers worry-free support.

We will share the hardship with drivers, making a steadfast commitment to them.





Industry First: WARRANTY FOR 5 YEARS OR 120000KM FOR THE ENTIRE VEHICLE

Daring to commit, Dare to fulfill, Genuine Brand

Warranty for the entire vehicle

Providing a vehicle warranty for the entire vehicle (excluding consumables and accompanying accessories). We are setting an industry milestone by covering over **95%** of the vehicle parts.

"Zero" Labor Costs

All included parts are free of labor charges during the warranty period.





USER NOTES

Dear User, before using your new vehicle, please make sure to confirm the following:

1. Please refrain from unauthorized modifications and installations of aftermarket equipment, as this may increase risk to operating the vehicle and often leaves you with losses. Feidi Motors is not responsible for losses due to unauthorized modifications or installations.
2. If any issues occur, please be sure to visit the Feidi Motors Importer for repairs. Use only genuine Feidi Motors parts for replacements. Non-genuine parts may cause excessive wear and reduce your car's lifespan. Feidi Motors is not responsible for faults or losses resulting from repairs done by non-Feidi Motors dealers or from using non-genuine parts.
3. The proper breaking-in of a new car is directly related to extending its lifespan, improving operational reliability, and fuel economy. The breaking-in period for a new car is typically recommended to be 3000km or 90 days from purchase date. This should have a maximum speed of 80 km/h. To ensure your vehicle's longevity, please avoid high speeds during the initial phase.
4. During vehicle usage, please follow the maintenance guidelines outlined in the Maintenance Manual for optimal performance.

Dear User:

Congratulations on ownership of a Feidi Enter vehicle! Feidi Enter aims to provide you with technologically advanced, safe, high quality, and environmentally-friendly transportation solutions. We support your pursuit of convenient and efficient transportation.

In order to provide better service for you, we have prepared this Manual. This will help to understand the agreements between Zhejiang Flyday Automobile Manufacturing Co., Ltd. (hereinafter referred to as Feidi Motors or the Company) and the user regarding product quality, responsibility, rights and obligations, termination of after-sales service, etc. We highly recommend that you read this Manual before using Feidi Enter.

Please keep the Manual with the vehicle as it serves as proof for your Feidi Enter warranty. When purchasing, please fill out the vehicle information registration card in this Manual to fully enjoy your warranty rights.

With this Manual, you can obtain maintenance services at authorized Feidi Motors Importer. Please keep this Manual with the vehicle at all times. When you sell or transfer the vehicle, please ensure this Manual accompanies the new owner for their continued use.

All information in this Manual is the latest at the time of publication. We reserve the right to revise this Manual without prior notice for later design or technical feature changes, such as alterations to 3R or quality guarantee conditions.

Disclaimer

Please make sure to visit an authorized Feidi Importer as scheduled for mandatory or breaking-in maintenance and all subsequent regular maintenance services. Use only genuine vehicle parts for repairs. Otherwise, understand that you voluntarily waive the vehicle warranty and all associated value-added services. The Company will no longer be responsible for any warranty obligations related to the vehicle.

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Warranty Service

1. How to get assistance

Please consult the User Care Manual.

Please keep the Maintenance Manual and User Care Manual in the vehicle.

This Manual will provide solutions to potential issues you may encounter. The User Care Manual also contains important information related usage and maintenance. Please make sure to carefully read it.

Remember that any modifications to the vehicle or failure to observe specified mandatory and routine maintenance may affect mechanical performance, safety, or lifespan, and may violate local regulations.

All content in this Manual is current as of the printing. All interpretation and modification rights of the Maintenance Manual belong to Zhejiang Flyday Automobile Manufacturing Co., Ltd. Contents are subject to change without notice. Our Company website publishes the latest service locations for timely service. Please log in for the latest updates.

User satisfaction

We follow the principle of providing comprehensive solutions in technology, safety, quality, and environmental protection. We prioritize user satisfaction for drivers pursuing easy and efficient transportation. All Feidi Motors Importers have professionally trained technicians and the necessary maintenance tools, equipment and facilities to ensure quality service for your car.

Enjoy regular service activities

You will have series service activities and multi-channel value-added services provided by Feidi Motors.

Necessary Information

When your vehicle encounters an issue, please contact the Feidi Motors authorized importer and provide the following information:

- Malfunction description and the conditions when it occurred
- Basic vehicle information (model, VIN code, drive motor number)
- Mileage at the time of the incident and the purchase date
- Name of the Feidi Motors Importer visited
- Vehicle maintenance records

2. 3R Certificate

First Copy Retained by the Dealer

3R Certificate		
Product Information		
Product Brand: Feidi Motors	Vehicle Model:	Production Date:
Vehicle VIN code:	Drive Motor Number:	Battery Pack Code:
User Information		
Name/Company Name:	ID Number/Company Code:	
Mobile Phone:	Contact Address:	
Seller Information		
Dealer Name:	Service Phone:	Feidi Motors Importer Stamp
Dealer Address:	Zip Code:	
Sale Date:	Invoice Number:	
3R Terms		
<p>Feidi Enter entire vehicle extended warranty period: Warranty for 5 years or 120000km for the entire vehicle, whichever comes first, for the entire vehicle (for consumables or vehicle accessories, see "Part Exclusions Warranty Period" in this Manual for details). Feidi Motors will repair or replace, free of charge, parts that are damaged due to material or manufacturing process under normal usage within the Warranty period. To be eligible for the Warranty for 5 years or 120000km for the entire vehicle (excluding consumables and accessories accompanying the vehicle), users must correctly use, maintain, and repair the product according to the Maintenance Manual and User Care Manual. If the user does not use, maintain, and repair the product correctly according to the Maintenance Manual and User Care Manual, they are ineligible for the warranty for 5 years or 120000km for the entire vehicle (excluding consumables and accessories accompanying the vehicle). Feidi Motors provides parts warranty service.</p>		



2. 3R Certificate

Second Copy
Retained in the Warranty Manual

3R Certificate		
Product Information		
Product Brand: Feidi Motors	Vehicle Model:	Production Date:
Vehicle VIN code:	Drive Motor Number:	Battery Pack Code:
User Information		
Name/Company Name:	ID Number/Company Code:	
Mobile Phone:	Contact Address:	
Seller Information		
Dealer Name:	Service Phone:	Feidi Motors Importer Stamp
Dealer Address:	Zip Code:	
Sale Date:	Invoice Number:	
3R Terms		
<p>Feidi Enter entire vehicle extended warranty period: Warranty for 5 years or 120000km for the entire vehicle, whichever comes first, for the entire vehicle (for consumables or vehicle accessories, see "Part Exclusions Warranty Period" in this Manual for details). Feidi Motors will repair or replace, free of charge, parts that are damaged due to material or manufacturing process under normal usage within the Warranty period. To be eligible for the Warranty for 5 years or 120000km for the entire vehicle (excluding consumables and accessories accompanying the vehicle), users must correctly use, maintain, and repair the product according to the Maintenance Manual and User Care Manual. If the user does not use, maintain, and repair the product correctly according to the Maintenance Manual and User Care Manual, they are ineligible for the warranty for 5 years or 120000km for the entire vehicle (excluding consumables and accessories accompanying the vehicle). Feidi Motors provides parts warranty service.</p>		

Warranty Service

3. Feidi Enter Automobile Warranty Periods

Classify	Type	Scope	Warranty period
Entire vehicle	Entire vehicle	Other parts of the vehicle not listed below	5 Years or 120,000km
Core components	EIC system	Power battery (Capacity not less than 70%)	7 Years or 160,000km
		Drive motor, motor controller	5 Years or 120,000km
Excluded parts	Wear/ Consumable parts	Tires, brake discs and brake pads, wiper blades, air conditioning filters, light bulbs, fuses, relays, remote key batteries, seats and backrest covers, floor coverings, glass (breakage caused by external reasons)	No warranty
	Parts with a 2 Years warranty	12V battery, cargo box, self-made weldments, rubber parts	2 Years or 60,000km
Exterior parts	Appearance corrosion	Appearance corrosion	3 Years
	Appearance perforations	Appearance perforations	10 Years

4. Pre-Delivery Inspection (PDI)

First Copy Retained by the Dealer

Pre-Delivery Inspection Items			
Exterior & Interior	Ignition Switch and Door Devices	Drive Motor and Control System Devices	Vehicle Information Display System
<input type="checkbox"/> No internal or external defects (no deformation, scratches, rust, or color differences, etc) <input type="checkbox"/> Paint, chrome parts, and interior decoration <input type="checkbox"/> Check the gaps when closing the doors <input type="checkbox"/> Check for scratches on vehicle glass <input type="checkbox"/> VIN code, nameplate <input type="checkbox"/> Clearance lights and license plate lights <input type="checkbox"/> Headlights (high and low beams) and fog light switches <input type="checkbox"/> Brake lights and reverse lights	<input type="checkbox"/> Combination instrument and performance check <input type="checkbox"/> Door lights <input type="checkbox"/> Check if doors and door locks work properly <input type="checkbox"/> Check door weatherstripping for proper alignment <input type="checkbox"/> Check key use <input type="checkbox"/> Operation of the battery and starter, and warning lights display <input type="checkbox"/> Manual windows and switches	<input type="checkbox"/> Inspection of the exterior and performance of the drive motor <input type="checkbox"/> Inspection of the exterior and performance of the battery <input type="checkbox"/> Check for audible working sound of the air compressor <input type="checkbox"/> Check if the instrument display is normal <input type="checkbox"/> Check if the gear shift lever operation is normal <input type="checkbox"/> Check for any unusual noises in the transmission mechanism	<input type="checkbox"/> Check if the brake fluid temperature is normal <input type="checkbox"/> Check if the battery voltage and temperature are normal <input type="checkbox"/> Check if the drive motor temperature is normal <input type="checkbox"/> Check if the fault information in the bottom right corner of the screen is normal <input type="checkbox"/> Check if the small battery voltage is normal <input type="checkbox"/> Check if the insulation resistance value is proper

Warranty Service

Pre-Delivery Inspection Items			
Interior Inspection and Operation	Chassis and Suspension System	Driving Test	Vehicle Accessories and Documents
<input type="checkbox"/> Brake pedal height and free travel <input type="checkbox"/> Accelerator pedal height and free travel <input type="checkbox"/> Audio system adjustment <input type="checkbox"/> Steering wheel self-locking function <input type="checkbox"/> Parking brake adjustment <input type="checkbox"/> Sun visor and interior lights <input type="checkbox"/> Interior illumination lights <input type="checkbox"/> Front and rear seatbelts <input type="checkbox"/> Seat back angle and headrest adjustment <input type="checkbox"/> Wipers and washer operations <input type="checkbox"/> Cigarette lighter and horn operations	<input type="checkbox"/> Reducer fluid level <input type="checkbox"/> Check for leaks or damage on the brake line <input type="checkbox"/> Tire pressure (including spare tire) <input type="checkbox"/> Check tightening torque of all wheel nuts <input type="checkbox"/> Suspension fixation	<input type="checkbox"/> Brake and parking brake effectiveness <input type="checkbox"/> Steering wheel inspection and automatic return <input type="checkbox"/> Reducer shifting operation <input type="checkbox"/> Suspension system operation <input type="checkbox"/> Air conditioning refrigeration system operation <input type="checkbox"/> PTC heating system operation	<input type="checkbox"/> Quality certificate <input type="checkbox"/> Maintenance Manual, User Care Manual <input type="checkbox"/> Tools
User Signature			



4. Pre-Delivery Inspection (PDI)

Second Copy

Retained in the Maintenance Manual

Note: Keep this copy. Do not remove.

Pre-Delivery Inspection Items			
Exterior & Interior	Ignition Switch and Door Devices	Drive Motor and Control System Devices	Vehicle Information Display System
<input type="checkbox"/> No internal or external defects (no deformation, scratches, rust, or color differences, etc) <input type="checkbox"/> Paint, chrome parts, and interior decoration <input type="checkbox"/> Check the gaps when closing the doors <input type="checkbox"/> Check for scratches on vehicle glass <input type="checkbox"/> VIN code, nameplate <input type="checkbox"/> Clearance lights and license plate lights <input type="checkbox"/> Headlights (high and low beams) and fog light switches <input type="checkbox"/> Brake lights and reverse lights	<input type="checkbox"/> Combination instrument and performance check <input type="checkbox"/> Door lights <input type="checkbox"/> Check if doors and door locks work properly <input type="checkbox"/> Check door weatherstripping for proper alignment <input type="checkbox"/> Check key use <input type="checkbox"/> Operation of the battery and starter, and warning lights display <input type="checkbox"/> Manual windows and switches	<input type="checkbox"/> Inspection of the exterior and performance of the drive motor <input type="checkbox"/> Inspection of the exterior and performance of the battery <input type="checkbox"/> Check for audible working sound of the air compressor <input type="checkbox"/> Check if the instrument display is normal <input type="checkbox"/> Check if the gear shift lever operation is normal <input type="checkbox"/> Check for any unusual noises in the transmission mechanism	<input type="checkbox"/> Check if the brake fluid temperature is normal <input type="checkbox"/> Check if the battery voltage and temperature are normal <input type="checkbox"/> Check if the drive motor temperature is normal <input type="checkbox"/> Check if the fault information in the bottom right corner of the screen is normal <input type="checkbox"/> Check if the small battery voltage is normal <input type="checkbox"/> Check if the insulation resistance value is proper

Warranty Service

Pre-Delivery Inspection Items			
Interior Inspection and Operation	Chassis and Suspension System	Driving Test	Vehicle Accessories and Documents
<input type="checkbox"/> Brake pedal height and free travel <input type="checkbox"/> Accelerator pedal height and free travel <input type="checkbox"/> Audio system adjustment <input type="checkbox"/> Steering wheel self-locking function <input type="checkbox"/> Parking brake adjustment <input type="checkbox"/> Sun visor and interior lights <input type="checkbox"/> Interior illumination lights <input type="checkbox"/> Front and rear seatbelts <input type="checkbox"/> Seat back angle and headrest adjustment <input type="checkbox"/> Wipers and washer operations <input type="checkbox"/> Cigarette lighter and horn operations	<input type="checkbox"/> Reducer fluid level <input type="checkbox"/> Check for leaks or damage on the brake line <input type="checkbox"/> Tire pressure (including spare tire) <input type="checkbox"/> Check tightening torque of all wheel nuts <input type="checkbox"/> Suspension fixation	<input type="checkbox"/> Brake and parking brake effectiveness <input type="checkbox"/> Steering wheel inspection and automatic return <input type="checkbox"/> Reducer shifting operation <input type="checkbox"/> Suspension system operation <input type="checkbox"/> Air conditioning refrigeration system operation <input type="checkbox"/> PTC heating system operation	<input type="checkbox"/> Quality certificate <input type="checkbox"/> Maintenance Manual, User Care Manual <input type="checkbox"/> Tools
		User Signature	

5. User Change Record

First Copy
Retained by Service Center

Vehicle Information Registration Card			
New User Information		Vehicle Information	
Owner/Company Name		Vehicle Model	
ID Number/Company Code		VIN code	
Landline Phone		Drive Motor Number	
Mobile Phone		Color	
E-mail		License Plate Number	
Zip Code		Mileage	
Contact Address			
Change of User, Mailing Address Change, Reissue			
New User Signature:		Feidi Motors Importer (Stamp):	
Original User Signature:			
Date:	Year	Month	Day
Date:	Year	Month	Day

5. User Change Record

Vehicle Information Registration Card			
New User Information		Vehicle Information	
Owner/Company Name		Vehicle Model	
ID Number/Company Code		VIN code	
Landline Phone		Drive Motor Number	
Mobile Phone		Color	
E-mail		License Plate Number	
Zip Code		Mileage	
Contact Address			
Change of User, Mailing Address Change, Reissue			
New User Signature:		Feidi Motors Importer (Stamp):	
Original User Signature:			
Date:	Year	Month	Day
Date:	Year	Month	Day

6. Battery Replacement Information Record

First Copy

Retained by After-Sales Service Center

Battery Replacement Information Record Card		
VIN code		
Repair/Replacement Date		
Status (Replacement Kit/ Replacement Module)		
Original Battery Code		
Destination of Original Battery	Destination Company Name	
	Destination Company's Unified Social Credit Code or DUNS Code	
New Battery Code		



6. Battery Replacement Information Record

Second Copy

Retained in the Warranty Manual

Battery Replacement Information Record Card		
VIN code		
Repair/Replacement Date		
Status (Replacement Kit/ Replacement Module)		
Original Battery Code		
Destination of Original Battery	Destination Company Name	
	Destination Company's Unified Social Credit Code or DUNS Code	
New Battery Code		

7. Feidi Motors Extended Warranty Service Contract

Party A (Supplier): Zhejiang Flyday Automobile Manufacturing Co., Ltd.

Party B (Customer):

In accordance with the principles of honesty, equality, and mutual benefit, and in compliance with the Contract Law of the People's Republic of China, the Administration of Automobile Brand Sales Implementing Procedures, and related laws, regulations and rules, after friendly negotiation between the two parties and full explanation and communication of the content and meaning of the terms, Party A and Party B hereby agree on the following terms for the automobile product warranty service:

Article 1: Fill in vehicle information

Buyer	Contact Phone	Vehicle Model Code	Frame Number (VIN code)	Drive Motor Diagram Number	Purchasing Date	Vehicle Usage and Operating Conditions Overview	Pre-Delivery Inspection	
							Yes	No
Special Note:	Before signing the contract, consumers shall carefully verify the consistency of purchase information and the contract contents with the information in the Feidi Motors DMS system. In case of any inconsistencies, promptly inform the selling unit for corrections. The entire vehicle warranty service is based on registration information in the Feidi Motors system.							

Article 2: Party B must comply with User Care Manual and Maintenance Manual to correctly use the product, and should go to the Feidi Motors Importer for maintenance and repairs. Failure to do so will void the extended warranty service.

Article 3: The vehicle must not exceed the designated safety load. If there is a Connected Car System, the vehicle's maximum safe load shall be determined by the display on the Feidi Motors "Car Owner App" after the vehicle is associated with the system. Should the system detect the vehicle operating beyond this limit, the extended warranty will be voided, and the excess load will be recorded on the App.

Article 4: Both parties must confirm that they have carefully reviewed all the terms of this contract, ensuring a complete understanding of the relevant content of the extended warranty service.

Article 5: This contract is executed in duplicate, with each party holding one copy, and will take effect upon being signed and sealed. Alterations to or removal from this Manual renders this contract invalid.



Article 6: Disputes arising from the performance of this contract shall be settled through consultation between the two parties. Unresolved issues will be brought to the people's court where Party A (Supplier) is located.
(Below is the signature page without text)

Party A:
Zhejiang Flyday Automobile Manufacturing Co., Ltd.
(Seal)

Party B:

(Seal)

Authorized Representative:
Commercial Vehicle Base:
Telephone:

Year Month Day

Authorized Representative:
Address:
Telephone:

Year Month Day



7. Feidi Motors Extended Warranty Service Contract

Party A (Supplier): Zhejiang Flyday Automobile Manufacturing Co., Ltd.

Party B (Customer):

In accordance with the principles of honesty, equality, and mutual benefit, and in compliance with the Contract Law of the People's Republic of China, the Administration of Automobile Brand Sales Implementing Procedures, and related laws, regulations and rules, after friendly negotiation between the two parties and full explanation and communication of the content and meaning of the terms, Party A and Party B hereby agree on the following terms for the automobile product warranty service:

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Special Note:	Before signing the contract, consumers shall carefully verify the consistency of purchase information and the contract contents with the information in the Feidi Motors DMS system. In case of any inconsistencies, promptly inform the selling unit for corrections. The entire vehicle warranty service is based on registration information in the Feidi Motors system.							

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Party A:
Zhejiang Flyday Automobile Manufacturing Co., Ltd.
(Seal)

Party B:

(Seal)

Authorized Representative:
Commercial Vehicle Base:
Telephone:

Year Month Day

Authorized Representative:
Address:
Telephone:

Year Month Day

8. Warranty Coverage and User Responsibilities

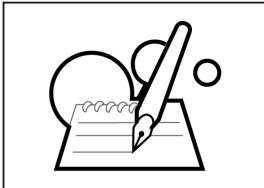
Warranty Coverage



Calculation Method of Warranty Period: Time or Mileage (whichever comes first)

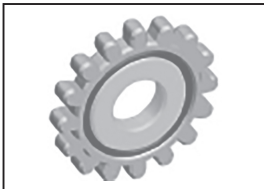
Time: From the purchase date (as per the Maintenance Manual) to the date of applying for qualified claims.

Mileage: The mileage displayed on the odometer on the date of application. If the odometer is damaged, the vehicle's cumulative mileage will be calculated based on an average of 6,000 kilometers per month.



Basic Warranty Period:

During the warranty period, Feidi Motors will repair or replace, free of charge, any damaged components due to material or manufacturing defects under normal usage.



Component Warranty Period:

For parts purchased and installed at the Feidi Motors Importer (excluding quick-wear parts), the warranty is for two years or 20,000km (except excluded parts) from the installation date (based on the purchase invoice).

Warranty Service

Non-Warranty Coverage

Factors beyond the manufacturer's control

- Damage caused by improper vehicle use (such as speeding, overloading, etc.), negligence, accidents, and incorrect adjustments or repairs.
- Damage caused by self-installation, removal of accessories, or corresponding modifications.
- Surface rust or paint scratches caused by improper driving.
- Damage and surface corrosion caused by unpredictable events or other force majeure.
- Normal use noise, vibration, deformation, natural fading, staining, etc.

User-Induced Improper Factors

- Inability to present the Maintenance Manual or if Manual has obvious alterations.
- Failure to adhere to the mandatory breaking-in maintenance or regular maintenance as specified

in the Maintenance Manual.

- Malfunctions caused by vehicle overload during use.
- Usage under special conditions, such as severe road conditions.
- Malfunctions caused by lack of maintenance or improper operation, as well as the use of lubricants and working fluids not complying with regulations.
- Costs and all consequences arising from improper maintenance.
- Additional and Indirect Costs

We are not responsible for any communication cost, time loss, economic loss, or any other indirect expenses incurred during the warranty repair period.

- Odometer Reading Change

We are unable to provide warranty service for vehicles that do not display accurate mileage due to user's own odometer changes.

User Responsibilities

- Warranty Items

Users should promptly go to the nearest service network or

contact it if issues arise during the warranty period.

You are responsible for strictly following the guidelines in the User Care Manual for correct vehicle operation.

You are responsible for strictly following the Maintenance Manual for mandatory and routine maintenance.

Maintenance intervals listed in this manual are minimums for use under normal conditions and normal environments of the vehicle. Be sure to shorten the maintenance cycle during harsh conditions. Please consult the Feidi Motors Importer for guidance.

- Maintenance and Repair Records

Safeguard maintenance records for smooth future warranty service.

Do not carelessly alter maintenance records, to avoid being unable to enjoy warranty service normally in the future.

User Responsibilities

Obtaining repair services

To resolve issues efficiently, please take the vehicle to a Feidi Motors dealer for maintenance services.

Proper driving and regular maintenance

Please use properly and care for the vehicle as described in the User Care Manual.

Please implement regular maintenance as per the manual; Be sure to shorten the maintenance cycle during harsh conditions.

All costs incurred for routine inspection, adjustment, replacement, and maintenance items specified in this Manual are borne by the user.

Keep relevant records

Please keep all relevant maintenance records. You will be required to present these records under certain conditions.

Use genuine parts

To ensure that your vehicle is in the best operating condition, provides maximum safety, and prolongs its lifespan after repairs and maintenance, please use genuine parts and visit the Feidi Motors Importer for maintenance and repairs.

Notes

User responsibility is a necessary condition for vehicle warranty services. Failure to meet any item results in the automatic waiver of warranty rights and other value-added services.

Maintenance Service

1. Necessity of Vehicle Maintenance

Inspection and maintenance are essential for good vehicle condition.

Wear and tear naturally occur during vehicle usage. To ensure your peace of mind while driving, it is most important to perform regular inspection, maintenance, and replacement of parts. This helps to maintain and restore the vehicle's technical performance.

Methods for safe driving

- Regularly replenish or replace various fluids
- Regularly inspect and maintain/replace parts like brake hoses, radiator hoses, etc.
- Regularly maintain/replace worn-out parts like brake friction linings, tires, etc.
- Regularly inspect and maintain/replace worn-out parts such as air filters for the air compressor.
- Regularly maintain parts in the motor system, battery system, power steering system, etc.

Reduce the cost of vehicle use

Extend the lifespan of the vehicle

Minimize the inconvenience of frequent repairs



2. Types of Vehicle Maintenance

Routine Inspection and Maintenance

With daily use, the appropriate time for inspection and maintenance can be determined based on the distance traveled, time, and driving conditions.

For inspection and maintenance users can do on their own, it is recommended to do these before long-distance travel, or during washing and charging.

Maintenance Service

Regular Maintenance Service:

Proper and timely regular maintenance helps to maintain efficient performance, extend vehicle lifespan, and reduce maintenance costs.

It is necessary to follow the daily maintenance schedule for regular maintenance.

Be sure to shorten the maintenance cycle during harsh conditions.

A road test should be done at the same time as each paid routine maintenance, including the following:

Check the performance and free travel of the steering system.

Check the operation of the drive motor.

Check the driving and parking brakes performance.

Check the brake fluid level and brake clearance.

Check the performance of instruments, various indicators and lights.

Notes

If mandatory breaking-in maintenance and routine maintenance is not undertaken, users will be deemed to have automatically waived the vehicle warranty and other value-added services.

Routine Inspection and Maintenance

1. Precautions for Routine Inspections and Maintenance

Users with substantial automotive knowledge can perform their own daily checks. Please read and follow the following cautions during maintenance. Inability to ensure these cautions may result in damage to the car or other accidents.

During the inspection process, if there are any problems with adding oil, parts maintenance, adjustment, etc., please be sure to consult the Feidi Enter Importer.

Performing maintenance and repair without the proper knowledge and expertise may result in accidents or malfunctions.

Preparation and Location for Inspection

- Do not check vehicle in places that obstruct pedestrians or traffic.
- Do not conduct inspections on slopes to prevent the risk of injury caused by the car rolling.
- Before conducting inspections, ensure that the vehicle's wheels have completely stopped rotating after applying the parking brake to prevent accidents caused by the vehicle rolling.
- Use the vehicle jack only for tire replacement or installing anti-skid chains, not during inspections and maintenance.

Inspection of the Driving Compartment Motor System

- Do not perform inspection while the motor system is operating (high-voltage power-up state). This is extremely dangerous.
- Do not inspect with the ignition switch connected or in the ON position. This poses risk of injury.
- Do not touch the motor, controller, radiator, etc., shortly after the motor stops, to avoid risk of burns.
- Do not place flammable items, especially paper or cloth, near the motor system, as it may cause fire.
- Avoid disassembling hoses, wiring, etc., to prevent malfunction.

Routine Inspection and Maintenance

2. Routine Inspection and Maintenance Methods

Inspection Items and Sequence

1. Front Hood and Passenger Seat Inspections

- 1) Coolant level
- 2) Brake fluid level
- 3) All high-voltage lines under the seat connections



3. Sit in the Driver's Seat

- 8) Parking brake operation
- 9) Check drive motor operation
- 10) Brake pedal depressed status
- 11) Check washer spray status
- 12) Check wiper wiping status
- 13) Inspect lighting system and turn signals operation



2. Vehicle Exterior

- 4) Tire pressure
- 5) Tire cracks and damage
- 6) Tread depth and abnormal wear
- 7) Dirt and damage on lighting devices and turn signals



4. During Driving

- 14) Brake performance
- 15) Low-speed and acceleration performance of the motor
- 16) Check for any anomalies of the previous day



Routine Inspection and Maintenance

2. Routine Inspection and Maintenance Methods

1. Brake Fluid Level	<p>Inspection: Inspect if the fluid level is between the MAX and MIN lines on the reservoir and if brake fluid shows signs of darkening or deterioration.</p> <p>Action: If the level is near or below MIN or if the brake fluid is significantly black or deteriorated, please contact the Feidi Motors Importer promptly.</p> <p>Note:</p> <ul style="list-style-type: none">* Do not drive with the brake fluid below MIN or obviously reduced.* Air entering the brake system leads to reduced braking effectiveness.Brake fluid leaks cause accidents.* Foreign objects in the brake fluid can adversely affect braking performance, causing accidents.
2. Brake Clearance	<p>Inspection: For the front and rear brake friction linings (pads), check whether the clearance is appropriate.</p> <p>Action: Adjust or replace the brake friction linings (pads) if necessary.</p>
3. Reducer System Oil Level	<p>Inspection: The vehicle should be parked on level ground for at least five minutes with the drive motor stopped. The transmission system oil level should be checked by a professional.</p> <p>Action: If the oil level is below or slightly above the low level, add the same type of oil to the transmission system.</p> <p>Note:</p> <ul style="list-style-type: none">* Do not add oil above the high level, as it may adversely affect the transmission system.* Do not allow foreign objects to enter the transmission system through the oil filling port, as this can damage the system.

Routine Inspection and Maintenance

2. Routine Inspection and Maintenance Methods

4. Coolant Level	<p>Inspection: After the coolant has cooled, check the coolant level in the radiator expansion tank. Ensure it is between the MAX and MIN lines on the side of the expansion tank.</p> <p>Action: If the coolant is low, add ethylene glycol-based -40°C antifreeze fluid until the level reaches MAX.</p> <p>Note:</p> <ul style="list-style-type: none">* Do not open the radiator cap except to replace or add more coolant.* Do not add too much coolant above MAX, as it can damage the motor system.* Do not add water, as it can lead to coolant freezing and corrosion of the cooling system.* Please do not let coolant leak as this can cause damage to parts and paint, and risks fire.
5. Washer Fluid Level	<p>Inspection: If all washers are not working and the fluid level is not visible, add washer fluid.</p> <p>Action: Add washer fluid when the level is low.</p> <p>Note:</p> <ul style="list-style-type: none">* Do not use soapy water instead of washer fluid, as it can damage the paint.* Do not add only water, as it can freeze in winter, rendering the washer fluid unable to spray.

Routine Inspection and Maintenance

2. Routine Inspection and Maintenance Methods

6. Tire Pressure	<p>Inspection: Check the tire pressure when the tire temperature is low (before driving). Observe tire contact area with the ground to determine if the pressure is adequate.</p> <p>Recommendation: Check whether the deformation state of tires under normal pressure is convenient. To properly inspect and adjust the tire pressure, use a tire pressure gauge and an air compressor.</p> <p>Note: Do not drive with extremely low tire pressure, as it can result in poor contact between the tire and the wheel hub, causing air leaks. Additionally, when turning the steering wheel sharply, the tire may dislodge from the wheel hub, causing traffic accidents.</p> <p>Action: If the pressure is incorrect, adjust pressure to the standard level.</p>
7. Tire Cracks and Damage	<p>Inspection: Check the tire sidewalls and thread for visible scars and cracks. Inspect the tire tread for embedded nails, stones, or other foreign objects.</p> <p>Action: Contact the Feidi Motors dealer if there are scars and cracks.</p>

Routine Inspection and Maintenance

2. Routine Inspection and Maintenance Methods

8. Tire Tread Depth and Abnormal Wear	<p>Inspection: Check if the wear limit markings are visible, which indicate the tire's contact with the ground. Check for any uneven wear on the tires.</p> <p>Action:</p> <ul style="list-style-type: none">* Replace the tires if the wear limit sign shows.* In cases of extreme wear or significant differences in wear compared to other tires, consider factors such as low tire pressure or incorrect wheel alignment. Please contact the Feidi Motors Importer for assistance. <p>Note: Replace the tires if the wear limit sign shows. Using tires that exceed the wear limit can cause accidents such as vehicle sliding.</p>
9. Dirty or Damaged Lighting Devices and Turn Signals Indicators	<p>Inspection:</p> <ul style="list-style-type: none">* Check for dirt or damage on various light covers.* Use your hand to ensure that lighting devices are securely installed. <p>Action:</p> <ul style="list-style-type: none">* Clean the lights if they are dirty.* If there are any cracks, breaks, or insecure installations, please contact the Feidi Motors Importer for assistance.
10. Parking Brake Operation	<p>Inspection: Pull up the parking brake lever with your hand until it stops with a "click, click" sound.</p> <p>Action: If the "click, click" sound occurs more than eight times, adjustment is necessary. Please contact Feidi Motors Importer.</p>

Routine Inspection and Maintenance

2. Routine Inspection and Maintenance Methods

11. Drive Motor Operation and Abnormal Noise	<p>Inspection: Start the drive motor according to the User Care Manual. Check for any unusual noise and ensure smooth operation during startup. Additionally, check for any unusual noises when the motor speed slightly increases.</p> <p>Action: If there are abnormal noises during motor startup, continuing in this state can damage the drive motor and may cause an accident. Please stop immediately and contact Feidi Motors Importers.</p>
12. Brake Pedal Depressed Status	<p>Inspection: Check during motor system startup. Press the brake pedal to the floor and check if the distance to the floor is small. Pay attention to any unusual feeling while depressing the pedal.</p> <p>Recommendation: Regularly pay attention to the pedal travel and the feeling of stepping on the pedal.</p> <p>Note: Brake fluid leaks, air in the line, etc., can lead to deteriorated braking, one-sided braking, or even accidents. If the following conditions occur, do not inspect it yourself. You must have it checked by Feidi Motors Importers.</p> <ul style="list-style-type: none">* The pedal sinks further when continuously depressed.* The pedal force feels softer and lighter when it is pressed to the floor.

Routine Inspection and Maintenance

2. Routine Inspection and Maintenance Methods

13. Washer (Washing Fluid) Spray Status	<p>Inspection: Put the ignition switch in the ON position. The vehicle in the ready gear. Activate the windshield washer switch. Checkv if the washer fluid sprays in the correct direction and the wiper covers the central area.</p> <p>Action: If the spray is poor, contact Feidi Motors Importer.</p>
14. Wiper Blade Wiping Status	<p>Inspection: Put the ignition switch in the ON position. The vehicle in the ready gear. Activate the windshield washer switch, and check after wetting the windshield. Turn on the wiper and check if "low speed," "high speed," and "intermittent" work normally and if wiping is normal.</p> <p>Action: If the wiping is inadequate, replace wiper blades and clean the windshield. If the performance is still poor, please contact Feidi Motors Importer for assistance.</p>
15. Working Condition of Lighting System and Turn Signals	<p>Inspection: Put the ignition switch in the ON position. The vehicle in the ready gear.</p> <ul style="list-style-type: none"> * Front headlights: Turn on headlights, check that they light up and if the brightness is sufficient. * Turn signals: Activate the left and right turn signal lever to check if all indicator lights blink. * Brake lights: Lightly and repeatedly press the brake pedal to check if the brake lights illuminate. * Other lights: Check if hazard warning lights, fog lights, reverse lights, etc. light up and turn off. <p>Note: If a filament in one turn signal bulb burns out, the other turn signal on the same side will blink faster.</p> <p>Action: If lights fail to light up or blink, please consult the Feidi Motors Importer for assistance.</p>

Routine Inspection and Maintenance

2. Routine Inspection and Maintenance Methods

16. Brake Performance	<p>Inspection: During normal driving, check if braking is effective and if there is any one-sided braking.</p> <p>Action: If brake performance is poor, please consult the Feidi Motors Importer for assistance.</p> <p>Note: Conduct the check in a safe location and consider the surrounding traffic conditions. Especially for a brake inspection, ensure that the area is clear of other vehicles and pedestrians.</p>
17. Low-Speed and Acceleration Status of the Drive Motor	<p>Inspection: During normal low-speed driving, check for any shaking or unusual noises. While pressing the accelerator pedal, check if acceleration is smooth.</p> <p>Action: If the low-speed and acceleration conditions are functioning poorly, continued operation in this state can lead to drive motor damage, loss of control, and brake deterioration. This is very dangerous. Please consult the Feidi Motors Importer promptly.</p> <p>Note: Conduct the check in a safe location and consider the surrounding traffic conditions.</p>
18. Inspection for any Differences from the Previous Day	<p>Inspection: Check if any issues from the previous day are still present.</p> <p>Action: If abnormalities persist, please consult the Feidi Motors Importer promptly.</p>

Regular Maintenance

1. Regular maintenance

The regular maintenance schedule is the result of experience and testing

Proper regular maintenance will help ensure optimal performance, increased reliability, and extended lifespan of your vehicle. The regular maintenance schedule provided in this Manual is the result of experience and testing, interpreting the most effective and economical maintenance methods for your vehicle.

For severe operating conditions, conduct maintenance more often.

If your vehicle is used in harsh conditions, please follow the usage regulations under harsh conditions in this manual to appropriately shorten the vehicle maintenance cycle.

A road test should be conducted during each paid routine maintenance service.

Specifically, this includes the following:

- Check the performance and free travel of the steering system.

- Check the operation of the drive motor.

- Check the driving and parking brakes performance.

- Check the performance of instruments, various indicators and lights.

2. Conditions for Regular Maintenance

- Follow the requirements in the User Care Manual for correct driving, storage, and maintenance of the vehicle.
- Regularly visit a Feidi Motors Importer for needed routine maintenance.
- All repairs and maintenance must be carried out by Feidi Motors Importers.
- Use only genuine parts obtained from a Feidi Motors Importer.
- Please maintain the original state of the vehicle. Unauthorized modifications will be considered relinquishing warranty and preferential maintenance rights.
- Keep the Maintenance Manual as it is the sole proof of preferential routine maintenance.
- Sign and confirm after each routine maintenance.
- Use the vehicle under normal conditions. Extreme conditions such as racing or military use will be considered as surrendering warranty and maintenance rights.

Notes
Failure to meet any of the above will be considered as automatically waiving the vehicle warranty, regular maintenance, and all value-added services.

Regular Maintenance

3. Regular Maintenance Schedule

Feidi Motors Importer will carry out inspections and maintenance based on the following chart when performing routine maintenance on your vehicle. Confirm this with the stamp on the Regular Maintenance Certificate.

	Maintenance Items	Requirements and Notes
Replacement Items	Reducer gear oil	Use the recommended gear oil and refill to the standard level
Inspection and Adjustment Items	Brake fluid level and coolant	Check as specified and add to the appropriate level if necessary.
	Oil, water, or gas leaks	Check for any oil, water, or gas leaks and repair if necessary.
	Brake pedal travel	Check brake pedal travel and adjust as specified.
	Front and Rear Brakes	Check front and rear wheel brakes, brake performance, and check all fastening parts and make adjustments if necessary.
	Front wheel alignment	Check and adjust the front alignment if it does not meet requirements.
	Parking brake	Inspect the parking brake function and travel. Adjust if necessary.
	Tightening of critical bolts	Check for any looseness or extra play in suspension, wheels, and transmission bolts and tighten them as needed.
	Steering System and Front Wheel Alignment	Check steering system clearance and for oil leaks. Adjust if necessary. Inspect and tighten the bolts. Check steering gear operation.
	Four-wheel maintenance	Check, adjust, and lubricate.
	VCU, wiring harness, and various sensors	Check that VCU mounting bolts, wiring harness, and sensor connectors are not loose. Tighten if necessary. Use a diagnostic tool to read VCU fault codes. Correct if there is any fault present.
	Electric Drive System and Three-in-One System	Check for coolant leaks in the electric drive system and three-in-one system. Check for loose bolts and tighten if necessary. Secure high- and low-pressure connectors if loose.
	Battery System	Check for fault codes in the battery system. Ensure battery pressure difference, temperature, and insulation resistance values are normal.
	Charging Port	Check for foreign objects in the charging port. Inspect terminals for rust or corrosion. Repair if necessary.

Note: Be sure to shorten time between all maintenance checks during harsh conditions. For driving in mountainous regions and areas with rough roads, follow the maintenance check list for harsh conditions. For driving on unpaved roads, follow schedule for extremely harsh conditions.

4. Regular Maintenance Record

For users with infrequent or short daily driving, it is recommended to visit a Feidi Motors Importer for maintenance and inspection every six months.

10,000km

Regular Maintenance Record

Date of this maintenance:

Mileage of this maintenance:

Next maintenance mileage:

Service center stamp:

20,000km

Regular Maintenance Record

Date of this maintenance:

Mileage of this maintenance:

Next maintenance mileage:

Service center stamp:

30,000km

Regular Maintenance Record

Date of this maintenance:

Mileage of this maintenance:

Next maintenance mileage:

Service center stamp:

40,000km Regular Maintenance Record

Date of this maintenance:

Mileage of this maintenance:

Next maintenance mileage:

Service center stamp:

50,000km

Regular Maintenance Record

Date of this maintenance:

Mileage of this maintenance:

Next maintenance mileage:

Service center stamp:

60,000km

Regular Maintenance Record

Date of this maintenance:

Mileage of this maintenance:

Next maintenance mileage:

Service center stamp:

70,000km

Regular Maintenance Record

Date of this maintenance:

Mileage of this maintenance:

Next maintenance mileage:

Service center stamp:

80,000km

Regular Maintenance Record

Date of this maintenance:

Mileage of this maintenance:

Next maintenance mileage:

Service center stamp:

90,000km

Regular Maintenance Record

Date of this maintenance:

Mileage of this maintenance:

Next maintenance mileage:

Service center stamp:

Regular Maintenance

4. Regular Maintenance Record

For users with infrequent or short daily driving, it is recommended to visit a Feidi Motors Importer for maintenance and inspection every six months.

100,000km

Regular Maintenance Record

Date of this maintenance:

Mileage of this maintenance:

Next maintenance mileage:

Service center stamp:

110,000km

Regular Maintenance Record

Date of this maintenance:

Mileage of this maintenance:

Next maintenance mileage:

Service center stamp:

120,000km

Regular Maintenance Record

Date of this maintenance:

Mileage of this maintenance:

Next maintenance mileage:

Service center stamp:

130,000km

Regular Maintenance Record

Date of this maintenance:

Mileage of this maintenance:

Next maintenance mileage:

Service center stamp:

140,000km

Regular Maintenance Record

Date of this maintenance:

Mileage of this maintenance:

Next maintenance mileage:

Service center stamp:

150,000km

Regular Maintenance Record

Date of this maintenance:

Mileage of this maintenance:

Next maintenance mileage:

Service center stamp:

160,000km

Regular Maintenance Record

Date of this maintenance:

Mileage of this maintenance:

Next maintenance mileage:

Service center stamp:

170,000km

Regular Maintenance Record

Date of this maintenance:

Mileage of this maintenance:

Next maintenance mileage:

Service center stamp:

180,000km

Regular Maintenance Record

Date of this maintenance:

Mileage of this maintenance:

Next maintenance mileage:

Service center stamp:

4. Regular Maintenance Record

For users with infrequent or short daily driving, it is recommended to visit a Feidi Motors Importer for maintenance and inspection every six months.

190,000km

Regular Maintenance Record

Date of this maintenance:

Mileage of this maintenance:

Next maintenance mileage:

Service center stamp:

200,000km

Regular Maintenance Record

Date of this maintenance:

Mileage of this maintenance:

Next maintenance mileage:

Service center stamp:

210,000km

Regular Maintenance Record

Date of this maintenance:

Mileage of this maintenance:

Next maintenance mileage:

Service center stamp:

220,000km

Regular Maintenance Record

Date of this maintenance:

Mileage of this maintenance:

Next maintenance mileage:

Service center stamp:

230,000km

Regular Maintenance Record

Date of this maintenance:

Mileage of this maintenance:

Next maintenance mileage:

Service center stamp:

240,000km

Regular Maintenance Record

Date of this maintenance:

Mileage of this maintenance:

Next maintenance mileage:

Service center stamp:

250,000km

Regular Maintenance Record

Date of this maintenance:

Mileage of this maintenance:

Next maintenance mileage:

Service center stamp:

260,000km

Regular Maintenance Record

Date of this maintenance:

Mileage of this maintenance:

Next maintenance mileage:

Service center stamp:

270,000km

Regular Maintenance Record

Date of this maintenance:

Mileage of this maintenance:

Next maintenance mileage:

Service center stamp:


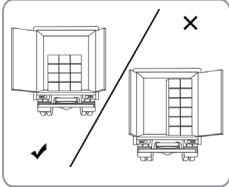
Regular Maintenance

5. Battery Replacement Record


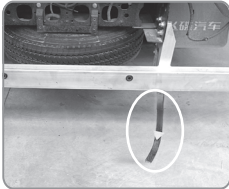

Vehicle Battery Replacement Information 1	VIN code	
	Battery Replacement Date (YYYY-MM-DD - HH:MM:SS)	
	Original Battery Pack Code	
	Replacement Battery Pack Code	
Vehicle Battery Replacement Information 2	VIN code	
	Battery Replacement Date (YYYY-MM-DD - HH:MM:SS)	
	Original Battery Pack Code	
	Replacement Battery Pack Code	
Vehicle Battery Replacement Information 3	VIN code	
	Battery Replacement Date (YYYY-MM-DD - HH:MM:SS)	
	Original Battery Pack Code	
	Replacement Battery Pack Code	
Vehicle Battery Replacement Information 4	VIN code	
	Battery Replacement Date (YYYY-MM-DD - HH:MM:SS)	
	Original Battery Pack Code	
	Replacement Battery Pack Code	

To prevent the risk of car fire, avoid dangerous conditions, and reduce property damage, it is necessary to regularly perform vehicle use maintenance, inspections, and take fire safety measures, with a focus on the following:

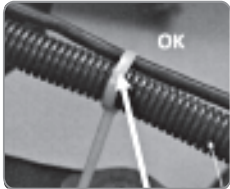
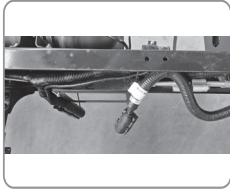
1. Daily Use and Fire Inspection:

No.	Notes	Diagram
1	Strictly follow procedures, manage hazardous materials, and equip the car with fire extinguishing equipment. In case of fire, stay calm, evacuate promptly, cut off power, and extinguish quickly.	
2	Check tire inflation regularly and avoid overloading or uneven loading to prevent tire friction and overheating.	



Vehicle Fire Safety

No.	Notes	Diagram
3	When high-temperature disinfection of the vehicle is required, protect the circuits to avoid fires caused by ruptured wires.	
4	Regularly check the grounding strap for electrostatic discharge. Use grounding straps with specifications and dimensions that meet the technical requirements, and connect them correctly as required to avoid the risk of fire.	
5	For pure electric vehicles, do not overload motor controller and drive motor to avoid heat up, which may cause fire.	




2. Preventing Fires from Power Facilities:

No.	Notes	Diagram
1	Regularly inspect circuits to prevent increase in wire resistance and heat generation to avoid short circuits and fires.	
2	Keep the vehicle's power facilities in good condition. Regularly inspect the drive motor and power supply. Replace the damaged or aged power lines promptly. Be sure to repair and dispose immediately if electrical facilities are found to be faulty, electrical circuits are overheating or sparking.	

Vehicle Fire Safety



No.	Notes	Diagram
3	To prevent electrical fires, do not allow unauthorized modification of electrical facilities.	 A circular prohibition sign with a diagonal slash over a symbol representing electrical modification (a plug and a wrench).
4	Regular battery inspection and maintenance can extend battery life. When the car is not in use for a long time, it is necessary to disconnect the battery to extend the service life and prevent fires.	 A circular prohibition sign with a diagonal slash over a symbol representing a person disconnecting a car battery.

3. Fire Safety for Vehicles Transporting Flammable and Explosive Materials:

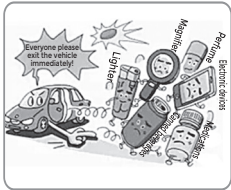

No.	Notes	Diagram
1	Transporting flammable and explosive materials is a significant cause of vehicle fires. Vibrations during driving can generate static sparks, leading to explosive fires if ignited.	
2	Vehicles carrying flammable and explosive materials should travel at low speeds. Smoking is strictly prohibited inside and nearby. During loading and unloading, personnel should be vigilant. Be alert and adhere to safety regulations.	
3	Vehicles loading, unloading, transporting oil and hazardous chemicals must strictly comply with fire safety regulations. Regular fire safety inspections must be conducted by professionals. Prevent tool and facilities contact. Be sure to avoid generating static electricity.	

Vehicle Fire Safety

4. Do not smoke. Use caution around other sources of fire to void vehicle fires.

No.	Notes	Diagram
1	Do not smoke inside the vehicle. Smoldering cigarette butts or matches may cause fires if not fully extinguished.	 A circular prohibition sign with a diagonal slash over a lit cigarette.
2	Do not throw lit cigarette butts out of the window. These can lead to fire if wind blows them into the cargo area.	 A circular prohibition sign with a diagonal slash over a lit cigarette butt being thrown out of a vehicle window.

Vehicle Fire Safety

No.	Notes	Diagram
3	Do not store flammable and explosive materials in the vehicle. This includes lighters, perfumes, and aerosols. These can explode if exposed to sunlight.	
4	To prevent fire, do not use gas appliances inside the vehicle.	

Operator's Report on Product Defects

1. Operator Information:

Company Name			
Address			
Zip Code		E-mail	
Telephone		Fax	
Contact Person			
Telephone		Fax	
E-mail			

2. Vehicle Information:

2.1 Vehicle Identification Information

Brand	
Vehicle Type	
Model Year	
Model	
Vehicle Type	
Vehicle Body Type	

Note: Salespersons, lessors, repair personnel, etc., are collectively referred to as operators.

2.2 Characteristics of the Vehicle Model:

2.3 Defective Vehicle Records:

Production Date	VIN code	Engine Number	Frame Number

3. Description of Defects:

3.1 Detailed information about the defect, its system, and location:

3.2 Possible causes of the defect:

3.3 Consequences of the defect, including number of affected vehicles, accidents, injuries, claims, and explanation of potential unreasonable dangers and their severity:

3.4 Early warning and alert information of the vehicle before and during defect occurrence, such as unusual noises, warning lights, etc.

Company Name (Signature)

Date

Appendix

QR/WZ-W8.7-01-02

Owner's Report on Automobile Product Defects

1. Owner Information

Name (Company Name)			
Certificate Number		Contact Person*	
Address			
Zip Code		E-mail	
Telephone		Fax	

Note: * For individual owners, fill in the ID card or passport number in the identification number column.
For corporate owners, fill in the enterprise code or legal person code.

2. Vehicle Information

Brand			
Vehicle Type			
Model Year		Model	
Drive Motor Number		Frame Number	
VIN code			
Vehicle Type*		Vehicle Body Type*	
Production Date		Purchase Date	
Mileage		Is it a used car?	A. Yes B. No
Drive Motor Power*		Type of Power Battery*	
Driving Mode*		ABS installed?*	A. Yes B. No
Seatbelt Type*		Airbag Type*	

Note: * Optional

Type of Vehicle Body: coupe, sedan, station wagon, truck, van, etc.

Drive mode: front/rear, four-wheel

Appendix

3. Dealer Information

Company Name			
Address			
Zip Code		E-mail	
Telephone		Fax	

4. Defect Description: Defect system location (e.g. brake system, steering system) and related description:

5. Known Defect Status:

Time:

Vehicle Mileage:

Vehicle Speed:

Others:

6. Contacted the manufacturer or the appropriate department responsible for recalls? A. Yes B. No

7. Description of Traffic Accident:

Did collision cause a fire? _____ Which airbag deployed? _____

Casualties: _____ Estimated Direct Economic Loss: _____

Others: _____

8. Description of Tire Issue (if applicable):

Owner (Signature)

Date